

**Version 1.0**

**Last updated: 15th Feb 2026**

**PRIVACY POLICY:**

**This Notice applies to Venturebiz Promotions Private Limited, hereinafter referred to as “Opinix” (the Consultation services/Platform) or “The Company”, a company incorporated under the Companies Act, 2013, and having its registered office at #2085/16, 2nd Floor, Spoorthi, Puttenahalli Main Road, JP Nagar 7th Phase, Bangalore-560078, and its subsidiaries, its holding company, and its affiliates. The Company is the owner of the websites [www.Opinix.in](http://www.Opinix.in) and [www.venturebiz.in](http://www.venturebiz.in) and the mobile application ‘Opinix’ (collectively, the “Consultation services/Platform”).**

This privacy notice describes the policies and procedures applicable to the collection, use, storage, disclosure, and protection of your information shared with us while you use the Platform. For the purpose of this privacy notice, Opinix refers to Venturebiz Promotions Private Limited and its subsidiaries, its holding company, and its affiliates, wherever the context so requires. The terms “you”, “your”, “yourself” or “user” refer to the user of the Platform.

We value the trust you place in Opinix. That is why we maintain reasonable security standards for securing the transactions and your information. Please read the Privacy Notice carefully prior to using or registering on the Platform or accessing any material or information or availing any services through the Platform.

This Privacy Notice specifies the manner in which your information is collected, received, stored, processed, disclosed, transferred, dealt with or otherwise handled by us. This Privacy Notice does not apply to information that you provide to, or that is collected by, any third party through the Platform, and any Third-Party Sites that you access or use in connection with the services serviced on the Platform.

Opinix values the trust you place in us and recognises the importance of secure transactions and information privacy. This Privacy Policy describes how Venturebiz Promotions Private Limited and its affiliates, group companies, and related parties (collectively “Opinix”, “Opinix”, “our”, “us”) collect, use, share, or otherwise process your personal data through the Opinix website <https://Opinix.in>, its mobile application, and website (hereinafter referred to as the “Platform”).

While you can browse sections of the Platform without the need to share any information with us, please note that Opinix does not service under this Platform outside India, and your personal data will primarily be stored and processed in India. By visiting this Platform, providing your information, or availing yourself of our consultation services/services, you expressly agree to be bound by this Privacy Policy, the Terms of Use, and the applicable service/consultation services terms and conditions, and the laws of India, including but not limited to the laws applicable to data protection and privacy. If you do not agree, please do not use or access our Platform.

When you use our platform, Opinix collects and stores your information, which is provided by you from time to time. Once you give us your personal data, you are not anonymous to us. Where possible, Opinix indicates which fields are required and which fields are optional. You always have the option to not provide data by choosing not to use a particular service, consultation services or feature on the platform.

Opinix collects and analyses your personal data relating to your buying behaviour, browsing patterns, preferences, and other information that you choose to provide while interacting with our platform. Opinix uses this information to do internal research on our users' demographics, interests, usage trends, and behaviour to better understand your needs and provide you with an enhanced user experience and protect and serve our users. Additionally, this information may also be compiled and analysed on an aggregated basis. This information may include the URL that you just came from (whether this URL is on our platform or not), which URL you next go to (whether this URL is on our platform or not), your computer browser information, and your IP address. Such insights enable us to personalise and optimise our consultation services, services, marketing communications, and the checkout process to better align with your preferences. The insights derived from this analysis may be shared with our group companies, affiliates, related companies, business partners, and third parties who service services to Opinix or to whom Opinix provides our consultation services or services. These group companies, affiliates, related companies, business partners and third parties may use such insights for promotions, advertisements and marketing, consultation services development and other commercial purposes. They may also leverage these insights to personalise your browsing experience and customise various aspects of the user journey, such as the checkout flow, payment options, either on our Platform or their own platforms. Please note that any processing of your personal data by third parties will be governed by their own privacy policies. Opinix does not control, endorse, or assume responsibility for the privacy practices of third parties, and Opinix encourages you to review their privacy policies.

Opinix may collect personal data (such as email address, store address, name, phone number and other payment instrument details) from you when you set up an account or transact with us or participate in any event or contest. While you can browse some sections of our platform without being a registered member, certain activities (such as placing an order or consuming our online content or services) do require registration. Opinix uses your contact information to send you services based on your previous consultation services and your interests.

If you choose to post messages on our message boards, chat rooms or other message areas or leave feedback on the Platform or the social media handles maintained by us, or if you use voice commands or virtual try-and-buy or similar features to shop on the Platform, Opinix will collect that information you provide to us. Opinix retains this information as necessary to resolve disputes, provide customer support, troubleshoot problems or for internal research and analysis as permitted by law.

If you send us personal correspondence, such as emails or letters, or if other users or third parties send us correspondence about your activities or postings on the platform, Opinix may collect such information into a file specific to you.

If you enrol in the Opinix platform, it will collect and store your personal data, such as name, contact number, email address, communication address, date of birth, gender, zip code, lifestyle information, demographic and work details, which is provided by you to Opinix. Opinix will also collect your information related to your transactions on the Opinix platform and such third-party business partner platforms. When such a third-party business partner collects your personal data directly from you, you will be governed by their privacy policies. Additionally, Opinix collects your UPI ID if you choose to pay via our Opinix UPI platform. Opinix shall not be responsible for the third-party business partner's privacy practices or the content of their privacy policies, and Opinix requests you to read their privacy policies prior to disclosing any information.

Opinix uses your personal data to take and fulfil promotional services. Opinix uses your personal data to assist specialists and business partners in handling and fulfilling services, enhancing customer experience, resolving disputes, troubleshooting problems, helping promote a safe service, measuring consumer interest in our consultation services and services, inform you about online services, customising and enhance your experience, report to regulatory authorities wherever required, detect and protect us against error, fraud and other criminal activity. enforce our terms and conditions and as otherwise described to you at the time of collection of information.

With your consent, Opinix may have access to your SMS, instant messages, contacts in your directory, location, camera, photo gallery and device information and Opinix may also request you to provide your Government issued ID cards/number and Know-Your-Customer (KYC) details to:

- (i) Check your eligibility for certain consultation services and services like insurance, credit and payment consultation services;
- (ii) Enhance your experience on the Platform and provide you access to the consultation services and services being service by Opinix, specialists, affiliates, lending partners, business partners or third-parties who service services to Opinix or to whom Opinix provide our consultation services or services. You understand that your access to these consultation service/services may be affected in the event when consent is not provided to us.

In our efforts to continually improve our consultation services and service, Opinix and our affiliates collect and analyse demographic and profile data about our users' activity on our platform. Opinix identifies and uses your IP address to help diagnose problems with our server and to administer our platform. Your IP address is also used to help identify you and to gather broad demographic information.

Opinix will occasionally ask you to participate in optional surveys conducted either by us or through a third-party market research agency. These surveys may ask you for personal data, contact information, date of birth, demographic information (like zip code, age, or income level), attributes such as your interests, household or lifestyle information, your purchasing behaviour or history, preferences, and other such information that you may choose to provide. The surveys may involve the collection of voice data or video recordings, the participation of which would purely be voluntary in nature. Opinix uses this data to tailor your experience at our platform, providing you with content that Opinix thinks you might be interested in and displaying content according to your preferences.

#### **Cookies Policy:**

Opinix uses data collection devices such as "cookies" on certain pages of the platform to help analyse our Opinix page flow, measure promotional effectiveness, and promote trust and safety. Cookies are small files placed on your hard drive that assist us in providing our services. Cookies do not contain any of your personal data. Opinix services certain features that are only available through the use of a "cookie". Opinix also uses cookies to allow you to enter your password less frequently during a session. Cookies can also help us provide information that is targeted to your interests. Most cookies are "session cookies", meaning that they are automatically deleted from your hard drive at the end of a session. You are always free to decline/delete our cookies if your browser permits, although in that case you may not be able to use certain features on the Platform, and you may be required to re-enter your password more frequently during a session. Additionally, you may encounter "cookies" or other similar devices on certain pages of the Platform that are placed by third parties. Opinix do not control the use of cookies by third parties. Opinix uses cookies from third-party partners such as

Google Analytics for marketing and analytical purposes. Google Analytics helps us understand how our customers use the site. You can read more about how Google uses your personal data here: <https://www.google.com/intl/en/policies/privacy/>. You can opt out of Google Analytics here: <https://tools.google.com/dlpage/gaoptout>. You can also control the use of cookies at the individual browser level, but if you choose to disable cookies, it may limit your use of certain features or functions on the services.

### **Sharing of Personal Data:**

Additionally, Opinix may also disclose your personal data to third parties, such as our specialists and business partners. This disclosure may be required for us to provide you access to our consultation services and services; for fulfilment of your services; for enhancing your experience; for providing feedback on consultation services; to comply with our market research or surveys; to enforce our Terms of Use; to facilitate our marketing and advertising activities; to analyse data; for customer service assistance; and to prevent, detect, mitigate, and investigate fraudulent or illegal activities related to our consultation services and services. In addition, Opinix may share your personal data with business partners and third parties who service services to us or to whom Opinix provides our consultation services or services to enable them to service, advertise, and personalise your browsing experience and customise various aspects of the user journey, such as the checkout flow, auto-filling sign-up details to facilitate a faster checkout process, or promote their own consultation services and services to you, and this may include, without limitation, conducting marketing campaigns, personalised customer engagement, curated consultation services or service recommendations, and other outreach activities designed to align with your interests and preferences.

Opinix may disclose personal data if required to do so by law or in the good faith belief that such disclosure is reasonably necessary to respond to subpoenas, court orders, or other legal processes. Opinix may disclose personal data to law enforcement agencies, third-party rights owners, or others in the good faith belief that such disclosure is reasonably necessary to enforce our Terms of Use or Privacy Policy; respond to claims that an advertisement, posting, or other content violates the rights of a third party; or protect the rights, property, or personal safety of our users or the general public.

Opinix and our affiliates will share/sell some or all of your personal data with another business entity should Opinix (or our assets) plan to merge with or be acquired by that business entity or undergo reorganisation, amalgamation, or restructuring of business. Should such a transaction occur, another business entity (or the new combined entity) will be required to follow this Privacy Policy with respect to your personal data.

### **1. Information We Collect**

**a. Personal information:** Name, email, phone number (provided during registration and business information when onboarding Experts)

**b. Permissions:**

- **Storage:** To select and upload images or files from your device.
- **Location:** To identify nearby Experts. All collected data is used only within the app and is stored securely.

### **2. How We Use Your Information**

- We collect the specialist info to display the professional details to the consumer.
- We use specialist information to verify the specialist.

- We use the consumer info to display the details to specialist after booking confirmed.
- We use your information to do refund the consultation fee (if refund policy applicable).

### **3. Data Sharing and Security**

- Your data is not sold, rented, or shared with third parties
- All information is stored securely using industry-standard practices
- Only authorized Opinix personnel have access for operational purposes

### **4. User Control**

- You can deny camera, storage, or location permissions, but some app features may not work
- You can update or delete personal information by contacting support
- You may manage app permissions from your device settings

### **5. Third-Party Services**

The app may use third-party services (like analytics, messages, and storing data) without sharing personal data. Only aggregated, anonymised information may be used for improving the app.

### **6. Children's Privacy**

Opinix Partner App is not intended, as per law, for children under 13. We do not knowingly collect personal information from minors.

### **7. Changes to Privacy Policy**

We may update this policy periodically. The latest version will always be available in the app. Users will be notified about significant changes.

### **8. Contact Us**

For any questions or concerns regarding your privacy or data usage, please contact us at

Email: support@Opinix.in

Company: Venturebiz Promotions Private Limited

### **Govern the Collection:**

Use, storage, and processing of your Aadhaar information by Venturebiz Promotions Private Limited, operating the application ("We", "Us", "Our"). By using this application and submitting your information, you agree to these terms.

#### **1. Purpose of Collection**

We collect your Aadhaar details only for the following purposes: identity verification/KYC, prevention of fraud / duplicate accounts, and compliance with applicable laws (if required). We do not use your identity details for any other purpose.

#### **2. User Consent**

- You are voluntarily providing these details.
- You understand the purpose for which they are being collected.

- You grant us permission to verify your details through authorised verification systems or approved KYC service providers.
- You may withdraw your consent at any time by contacting us at:  
✉ support: [Opinix.in](mailto:support@Opinix.in)

### 3. Aadhaar Collection & Usage Policy

As per the Aadhaar Act, 2016 (Amended 2019):

- We do not store raw Aadhaar numbers, photocopies, or Aadhaar card images.
- Aadhaar verification is performed only through the UIDAI-approved Offline e-KYC / QR Code method or via licensed KYC service providers.
- We will not share or disclose Aadhaar details to any person or third party unless required by law.

### 4. Data Security

We follow industry-standard security practices to protect your data, including encryption of stored and transmitted data, restricted internal access controls, secure servers, and audit logs. However, no system is 100% secure, and we cannot guarantee absolute security.

### 5. User Rights

- You have the right to request access to your data.
- Request correction of incorrect details.
- Request deletion of your Aadhaar records (if legally permissible).

To request, contact:

✉ [support@Opinix.in](mailto:support@Opinix.in)

### 6. Data Sharing

- Your information will only be shared with government-authorised KYC providers.
- Regulatory or legal authorities, if required by law.
- We never sell or rent your personal identity data.

### 7. Changes to Terms

We may update this privacy policy periodically. Continued use of the app will mean you accept the revised terms.

### 8. Contact Information

If you have any questions or complaints, contact us at:

✉ [support@Opinix.in](mailto:support@Opinix.in)

☎ 9008522366

**User Consent Statement (Show Before Upload Page)**

I hereby provide voluntary consent to Venturebiz Promotion Pvt Ltd to collect and verify my Aadhaar details for identity verification purposes. I understand that my data will be processed securely and will not be misused, shared, or stored beyond the stated purpose. I have read and agree to the Terms & Conditions and Privacy Policy.

I Agree

### **Links to Other Sites**

Opinix shall not be responsible for the privacy practices or the content of their privacy policies, and Opinix requests you to read their privacy policies prior to disclosing any information.

### **Security Precautions**

Opinix maintains reasonable physical, electronic and procedural safeguards to protect your information. Whenever you access your account information, Opinix services the use of a secure server. Once your information is in our possession, Opinix adheres to our security guidelines to protect it against unauthorised access. By using Opinix, the users accept the inherent security implications of data transmission over the internet and the World Wide Opinix, which cannot always be guaranteed as completely secure, and therefore, there would always remain certain inherent risks regarding use of the Platform. Users are responsible for ensuring the protection of login and password records for their account.

### **Choice / Opt-Out**

Opinix provides all users with the opportunity to opt out of receiving non-essential (promotional, marketing-related) communications after setting up an account with us. If you do not wish to receive promotional communications from us, then please mail to: [Opinix@support.in](mailto:Opinix@support.in)

### **Advertisements on Platform**

Opinix uses third-party advertising companies to serve ads when you visit our platform. These companies may use information (not including your name, address, email address, or telephone number) about your visits to provide personalised advertisements about goods and services of interest to you. If you want to avoid this, then please mail to: [Opinix@support.in](mailto:Opinix@support.in)

### **Children's Information**

Use of our platform is available only to persons who can form a legally binding contract under the Indian Contract Act, 1872. Opinix does not knowingly solicit or collect personal data from children under the age of 18 years. If you have shared any personal data of children under the age of 18 years, you represent that you have the authority to do so and permit us to use the information in accordance with this Privacy Policy.

### **Data Retention**

Opinix retains your personal data in accordance with applicable laws for a period no longer than is required for the purpose for which it was collected or as required under any applicable law. However, Opinix may retain data related to you if Opinix believes it may be necessary to prevent fraud or future abuse, to enable Opinix to exercise its legal rights and/or defend against legal claims, or if required by law, or Opinix may continue to retain your data in anonymised form for analytical and research purposes.

## **Your Rights**

Opinix takes every reasonable step to ensure that your personal data that Opinix processes is accurate and, where necessary, kept up to date, and any of your personal data that Opinix has that you inform us is inaccurate (having regard to the purposes for which they are processed) is erased or rectified. You may access, correct, and update your personal data directly through the functionalities provided on the Platform. You may delete certain non-mandatory information by logging into our Opinix site and visiting the Profile and Settings sections. You can also write to us at the contact information provided below to assist you with these requests.

You have an option to withdraw your consent that you have already provided by writing to us at the contact information provided below. Please mention “for withdrawal of consent” in the subject line of your communication. Opinix will verify such requests before acting upon your request. Please note, however, that withdrawal of consent will not be retroactive and will be in accordance with the terms of this Privacy Policy, related Terms of Use and applicable laws. In the event you withdraw consent given to us under this Privacy Policy, such withdrawal may hamper your access to the Platform or restrict provision of our services to you for which Opinix considers that information to be necessary.

## **Your Consent**

By visiting our platform or by providing your personal data, you consent to the collection, use, storage, disclosure and other processing of your personal data on the platform in accordance with this privacy policy. If you disclose to us any personal data relating to other people, you represent that you have the authority to do so and to permit us to use the data in accordance with this Privacy Policy.

You, while providing your personal data over the Platform or any partner platforms or establishments, consent to us (including our other corporate entities, affiliates, lending partners, technology partners, marketing channels, business partners and other third parties like credit bureaus) contacting you through SMS, instant messaging apps, calls and/or e-mail for the purposes specified in this Privacy Policy.

## **Changes to this Privacy Policy**

Please check our Privacy Policy periodically for changes. Opinix may update this Privacy Policy to reflect changes to our information practices. Opinix will alert you to significant changes by posting the date our policy was last updated, placing a notice on our platform, or by sending you an email when Opinix is required to do so by applicable law.

If you have a query, concern, or complaint in relation to collection or usage of your personal data under this Privacy Policy please contact us at Opinix.in

You can reach our customer support team to address any of your queries or complaints related to consultation services and services by clicking the link, selecting your order and choosing “Need Help” option: [✉ support@opinix.in](mailto:support@opinix.in)

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